# **ANTI-HARASSMENT AND BULLYING POLICY**

## **Introduction**

HILLINGDON TELEVISION is committed to having a work space which is free from harassment and bullying and to ensure that all persons involved in Hillingdon television or visiting (regardless of position), contractors and, others who come into contact with us in the course of our work. Are treated with dignity and respect regardless of gender, sexual orientation, transgender status, marital or family status, colour, race, nationality, ethnic or national origins, creed, culture, religion or belief, age, or disability. Striving to ensure that the work environment is free of harassment and bullying and that everyone is treated with dignity and respect is central to ensuring equal opportunities in employment.

This policy and procedure is intended to support this commitment in practice and to provide guidance to staff on how to deal with concerns of bullying or harassment.

## **Policy**

We will not tolerate bullying or harassment in our workplace or at work-related events outside of the workplace ( this includes staff outings), whether the conduct is a one-off act or repeated course of conduct, and whether done purposefully or not. Neither will we tolerate retaliation against, or victimisation of, any person involved in bringing a complaint of harassment or bullying. Retaliation or victimisation will also constitute a disciplinary offence, which may in appropriate circumstances lead to dismissal. You should also be aware that if a court or tribunal finds that you have bullied or harassed someone, in some circumstances the treatment may amount to a crime punishable by a fine or imprisonment.

We will take appropriate action if any of our Volunteers, contractors, or anyone that comes into contact with our service are bullied or harassed by our any of our volunteers or directors employees or service users.

Allegations of bullying and harassment will be treated seriously. Investigations will be carried out promptly, sensitively and, as far as possible, confidentially. If, after an investigation, we decide that a Volunteer has harassed or bullied another Volunteer, then the volunteer may be subject to disciplinary action, up to and including dismissal.

Volunteers and others who make allegations of bullying or harassment in good faith will not be treated less favourably as a result. False accusations of harassment or bullying can have a serious effect on innocent individuals. volunteers and others have a responsibility not to make false allegations.

False allegations made in bad faith will be dealt with under our disciplinary procedure.

**What type of treatment amounts to bullying or harassment?**

Bullying or harassment is something that has happened that is unwelcome, unwarranted and causes a detrimental effect. If Volunteers or a service user complain they are being bullied or harassed, then they have a grievance which must be dealt with regardless of whether or not their complaint accords with a standard definition.

It is important to recognise that conduct which one person may find acceptable, another may find totally unacceptable. All volunteers must, therefore, treat their volunteers and service users with respect and appropriate sensitivity.

Bullying does not include appropriate criticism of an employee’s behaviour or proper performance management.

## **Reporting Concerns**

**What you should do if you witness an incident you believe to harassment or bullying:** If you witness such behaviour you should report the incident in confidence to a DIRECTOR AND THE DESIGNATED Safeguarding officer. Such reports will be taken seriously and will be treated in strict confidence as far as it is possible to do so.

**What you should do if you feel you are being Bullied or Harassed by an another person (as opposed to another volunteer):** If you are being bullied or harassed by someone with whom you come into contact though HILLINGDON TELEVISION please raise this with the DIRECTOR GENERAL or safeguarding officers in the first instance or, with any DIRECTOR. We will then decide how best to deal with the situation, in consultation with you (you may not know the outcome of the decision).

**What you should do if you are being Bullied or Harassed by another volunteer:** If you are being bullied or harassed by another volunteer there are two possible avenues for you, informal or formal.

**Informal Resolution**

If you are being bullied or harassed by another Volunteer you may be able to resolve the situation yourself by explaining clearly to the perpetrator(s) that their behaviour is unacceptable, contrary to our policy and must stop. Alternatively, you may wish to ask your Project manager or DIRECTOR to put this through on your behalf or to be with you when mediating with the perpetrator(s).

If the above approach does not work or if you do not want to try to resolve the situation in this way, or if you are being bullied by your own supervisor, you should raise the issue with either the DIRECTOR GENERAL or any of the safeguarding officers. They will discuss with you the option of trying to resolve the situation informally by:

* Telling the alleged perpetrator(s), without prejudging the matter, that there has been a complaint that their behaviour is having an adverse effect on a fellow employee;
* That such behaviour is contrary to our policy;
* That the continuation of such behaviour could amount to a serious disciplinary offence.

It may be possible for the DIRECTOR GENERAL or safeguarding officers to have this conversation with the alleged perpetrator without revealing your name, if this is what you want. They will also stress that the conversation is confidential.

In certain circumstances we may be able to involve a neutral third party (a mediator) to facilitate a resolution of the problem. The person dealing with your issue will discuss this with you if it is appropriate.

If your complaint is resolved informally, the alleged perpetrator(s) will not usually be subject to disciplinary sanctions. However, in exceptional circumstances (such as a serious allegation of sexual or racial harassment or in cases where a problem has happened before) we may decide to investigate further and take more formal action notwithstanding that you raised the matter informally. We will consult with you before taking this step.

## **Raising a Formal Complaint**

If informal resolution is unsuccessful or inappropriate, you can make a formal complaint about the harassment or bullying to the DIRECTOR GENERAL or any of the safeguarding officers. A formal complaint may ultimately lead to disciplinary action against the perpetrator(s).

We will first investigate the complaint. You will need to co-operate with the investigation and provide the following details (if not already provided):

* The name of the alleged perpetrator(s),
* The nature of the harassment or bullying,
* The dates and times (as best as you can) the harassment or bullying occurred,
* The names of any witnesses
* Any action taken by you to resolve the matter informally.

The alleged perpetrator(s) would need to be told your name and the details of your complaint in order for the issue to be investigated properly. However, we will carry out the investigation as confidentially and sensitively as possible. Where you and the alleged perpetrator(s) work in close proximity to each other, we will consider whether it is appropriate to continue with this whilst the matter is being investigated.

After the investigation, we will meet with you to consider the complaint and the findings of the investigation. At the meeting, you may be accompanied by a fellow volunteer or a trade union official or other person as agreed by the Director General (please try and make us aware of this beforehand).

After the meeting (and normally within five working days), we will inform you of our decision and to notify you of your right to appeal to a more senior manager (if available) if you are dissatisfied with the outcome. You should put your appeal in writing explaining the reasons why you are dissatisfied with our decision. You should submit your appeal within five working days of receiving confirmation of our decision. If you submit an appeal, you will be invited to attend a meeting to consider it. Once again you may be accompanied by a fellow worker or a trade union official. We will write to you afterwards to confirm our final decision.

## **Disclosure and confidentiality**

We will treat personal data collected during this process in accordance with the [data protection policy](https://www.xperthr.co.uk/policies-and-documents/data-protection-policy-compliant-with-the-gdpr-/162690/). Information about how employees' data is used and the basis for processing data is provided in the [employee privacy notice](https://www.xperthr.co.uk/policies-and-documents/employee-privacy-notice-compliant-with-the-gdpr-/162693/).

## **Use of the Disciplinary Procedure**

Harassment and bullying constitute serious misconduct. If, at any stage from the point at which a complaint is raised, we believe there is a case to answer and a disciplinary offence might have been committed, we will instigate our disciplinary procedure. Any employee found to have harassed or bullied a colleague will be liable to disciplinary action up to and including summary dismissal.

ANY OTHER PROCEEDURE MAY TAKE PLACE AS THE DIRECTORS FEEL FIT TO PRVENT DISCRIMINATION OR BULLYING.